

8/10/18

FRIENDSHIP HOUSE JOB DESCRIPTION

Position: Friendship After School or Summer Program
Lead Teacher

Supervisor: Youth Program Coordinator

Working Schedule: Varies. 20-30 Hours per week

Employment Status: Non-Exempt

Organization Description: Friendship House of Christian Service is a Faith Based Community Development Agency located in the heart of the Billings' "South Side" neighborhood. Since 1957, we have served as a family and community resource center dedicated to improving the spiritual, social, emotional and economic conditions of the South Side by providing services and opportunities for children, youth, teens, adults, and families.

Our primary focus is building a healthy community based on holistic family programming. We accomplish this goal by providing the following wrap around service programming: Preschool; Youth Afterschool & Summer Enrichment; Teen Programs; Adult Life Skills & Education; Child, Adult and Family Counseling. With our programming and the intentional interaction with other service partners, we touch every area of a client's life to steer them toward positive outcomes. Through this approach, we serve clients from age 3-103 with best practices programming aimed at transforming a community one person at a time.

Position Description: The main functions of the After School or Summer Program Lead Teacher are to oversee program operations with primary concern for establishing and maintaining a physically and emotionally safe place for all youth participants, staff, and visitors; effectively implementing program curriculum and developing activities designed to meet program goals and outcomes; measuring, tracking, and reporting program effectiveness against established goals and outcomes; and managing and coordinating all program activities, paid staff, and volunteers within assigned group.

Service Responsibilities:

- Work with all staff to provide a physically and emotionally safe place for all youth participants, staff, and visitors.
- Work directly with the children and their support systems (parents, guardians, teachers, etc.) to ensure a positive, safe, and effective program experience for every participant.
- Assist the After School or Summer Program Site Coordinator in the development of effective program curriculum and activities designed to meet program goals and outcomes.

- Operate program using established guidelines, policies, and procedures.
- Plan, prepare, coordinate, implement, evaluate, and record youth development activities, events, projects, and field trips designed to meet program goals and outcomes.
- Oversee or assist in the preparation and clean up of meals, projects, classrooms, playground, etc.
- Ensure implementation and reporting requirements for grants and contracts are met.
- Utilize the systems for measuring, tracking, and reporting program effectiveness against program goals and outcomes.
- Manage and coordinate all Program Aides and volunteers (including interns) assigned to your group.
- Assist supervisor in training and orientation of all paid and volunteer staff working with your group.
- Regularly evaluate the effectiveness of the program using established systems and data; implement program and system improvements as needed and directed by supervisor.
- Meet and maintain all State Child Care licensing requirements and ensure regulations are followed at all times.
- Assist administrative staff in maintaining all records associated with compliance requirements for contracted agencies and grants.
- Consistently and proactively seek out ways to improve program effectiveness (impact) and efficiency (cost).
- Be on duty and on site during program hours.
- Other duties as assigned.

All Employees' Responsibilities:

- Support the mission, vision, and values of Friendship House.
- Attend staff meetings and regular one-on-one meetings with one's supervisor.
- Engage in open, honest communication, and demonstrate cooperative behavior with colleagues and supervisor.
- Be an active, constructive, and supportive team member.
- Direct questions and concerns to the appropriate staff member who can be a part of the solution.
- Demonstrate superior service to all internal and external customers.
- Work well under pressure, meeting multiple and sometimes competing deadlines.
- Exemplify appropriate behavior, language, dress, and attitude at all times.
- Adhere to all policies, systems and procedures of the organization especially regarding confidentiality, risk management, and licensing issues.
- Participate in required training appropriate to your position.
- Become knowledgeable about the policies, procedures, systems, and processes that impact your job and your status as an employee.
- Participate in developing and implementing goals and plans to prioritize, organize, and accomplish your work.

8/10/18

- Adapt to a changing and evolving work place in terms of structure, processes, procedures, staffing, technology, etc.
- Take initiative to seek out solutions to problems, meet challenges, resolve conflicts, improve workflow, simplify systems and procedures, and implement cost reductions.
- Prepare articles for newsletters and other mailings as needed and generally support all efforts in this area.
- Be a constructive representative of Friendship House to those outside it.
- Network within the community to identify possible sources of needed donations of money, time and/or materials.

Expectations of All Employees:

- All aspects of job duties and responsibilities will be handled promptly, efficiently, and without complaint.
- Solutions and resolutions to problems and challenges will be aggressively pursued.
- Reports, data records, etc. will be accurate and up to date.
- Opportunities for growth and learning will be consistently sought out.
- Communications will be clear and timely.
- Project and task deadlines will be respected and met.